Anytime

Improving caregiver's Hospital Communication.

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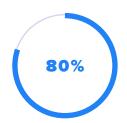
Anytime - 002



Analyzing medical death rate data over an eight-year period,
Johns Hopkins patient safety experts have calculated that more
than 250,000 deaths per year in the US.

"Clinical Communication failures are considered the leading cause of medical errors. Minimizing communication problems among clinical team members could directly reduce medical errors and hence, increase patient safety and improve healthcare quality." (1)

A good communication between Physician and nurse is at a high level for patient's health improvement. The Joint Commission on accreditation says "an estimated 80% of serious medical errors involve miscommunication between caregivers during the transfer of patients."



Serious medical errors involve miscommunication



Anytime — 003

There are too many communication tools available for the health caregivers professionals, but 2 major setbacks:

- a) Most of those available tools (SMS, whatsapp, skype, etc) are non-compliance with legal regulations
- b) The communication is not included in the patient's Electronic medical records

There are 3 important elements to improve communication between caregivers at Hospitals (2)



Culture Change

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Structured Communication Tools



Supportive Technology

Culture change starts at the top: Leaders must create an environment of open communication by modeling appropriate behavior. Investing in supportive technology systems within the organization to have structured communication tools emphasizing the fact that nurses and physicians are a team and fostering an environment of mutual respect.

(2) US Patient Safety & Quality Healthcare (PSQH):

Anytime

Anytime is a fast and secure communication Hitech tool for healthcare professionals to influence patients' safe care. The more structured, fast, clear, and 2-way communication are key elements for better patient care outcomes. Your caregiver's professionals need only their smartphone to start using Anytime

Anytime can be integrated with any EHR system. All communication passed through Anytime is registered in the Electronic Health Record of the patient: text messages, conversations, teleconferences, lab results, radiology images! Anytime is encrypted to accomplish HIPAA requirements.

The University of Virginia, School of Nursing made a study of one-way page vs two-way smartphone:



- Time to answer a telephone call and time spent on hold by nurses and physicians decreased by 100% from a range of 8 to 79 minutes down to 0 minutes.
- Staff reported improvement in quality of communication
- Significant workflow efficiency was noted

Anytime - 005

Reduce time to respond bringing technology to the patient's bedside using NimbChat [™] and it's very affordable!



In most business sector messages, the time response should be within 30 seconds. Healthcare should be less time to respond. The fastest response time for NimboChat [™] during our trials has been 3 seconds! That's the real-time communication service that your caregivers need.





Using NimboChat ™ patient satisfaction tends to improve because patients see medical staff very professional and competent. Also, it has a direct impact on quality of patient care.



Team satisfaction also improves because you have almost a real-time response between your medical staff, which improves job satisfaction and reduces turnover.



All of these factors have a direct impact on patient care, as well as the risk of malpractice. The patient's satisfaction improves loyalty.

Anytime

